

## Quality Policy

As a function of the market's growing demands in terms of quality, our company decided to implement a Quality Management System as a tool to improve the services rendered to customers and to optimise its business management, with the aim of increasing its competitiveness on the market through continuous improvement of its processes and stakeholder satisfaction by creating an efficient and effective organisational structure aimed at promoting its values, culture and knowledge of its QMS performance.

The Management is committed to a Quality implementation process at every company level in compliance with the requirements of the UNI EN ISO 9001:2015 Standard.

**Porta & Bini srl** considers Quality a cornerstone of its corporate strategy and is at the centre of its corporate development policies.

To achieve its objectives, the Management intends to

- Commit itself to satisfying the EXPECTATIONS of Customers, the reference standard and applicable mandatory requirements,
- Obtain and maintain Quality Management System certification from an accredited body,
- Maintain and improve the Quality Management System;
- Identifying, improving and satisfying the expressed or implied needs of the customer through the improvement of the company's capacity,
- Making the organisation more flexible and effective in identifying the causes of problems and taking timely action to eliminate them,
- Keeping the organisation constantly under control, through the verification activities indicated in the standard.

The implementation of this Quality Policy is a daily commitment of all personnel, who are responsible for the quality and implementation of the requirements of the system. Porta & Bini srl is committed to training and awareness through the distribution of in Porta & Bini srl documented training and related procedures to verify and update the Quality Policy document on an annual basis.

S.Maurizio D'opaglio 21/06/2018,

La Direzione Generale

